

RALF Stats

and Program Overview

Jamie Simpson

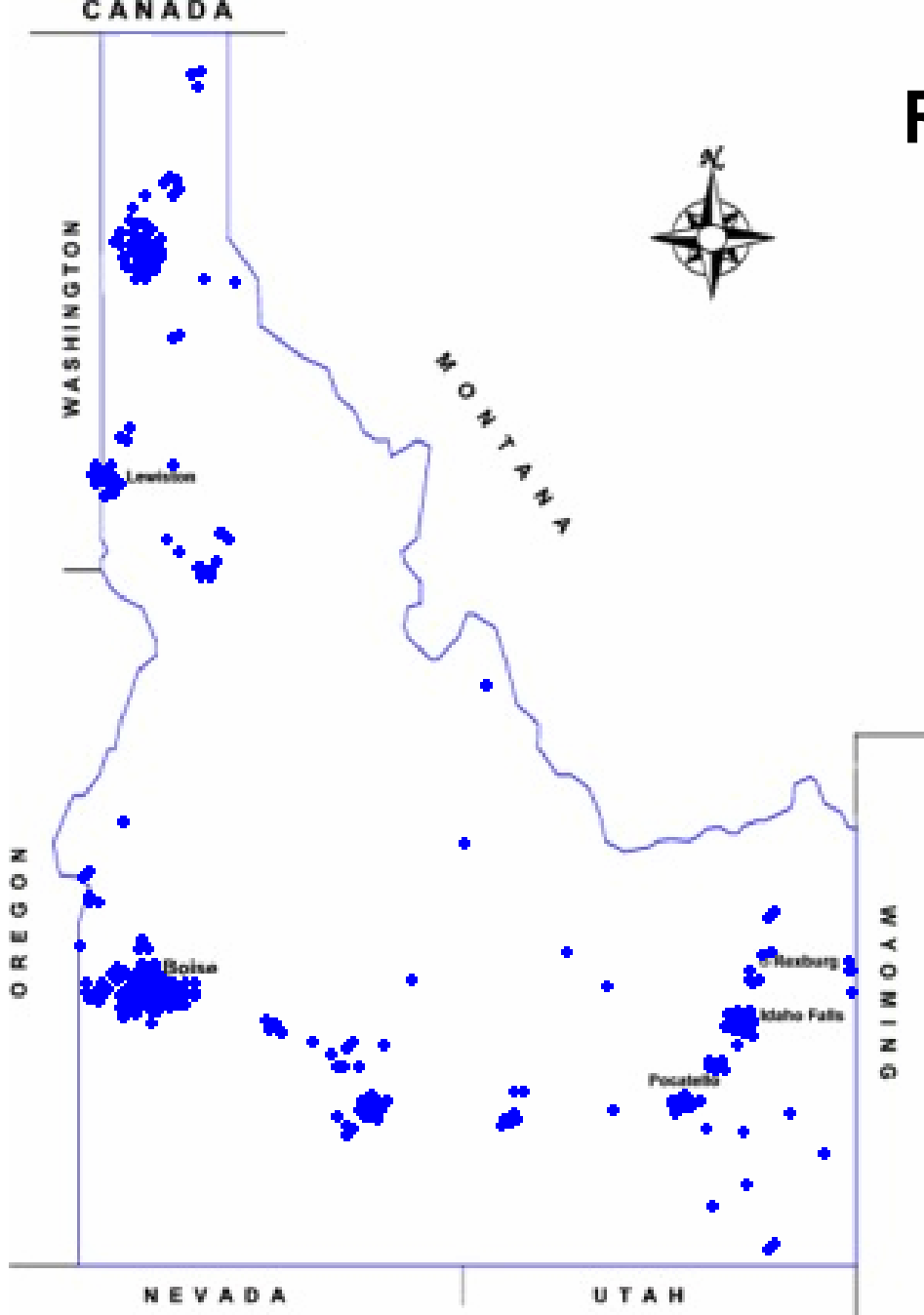
September 15, 2008



R&V Shelter Home Nampa, ID

*The oldest licensed RALF in
Idaho*

RALFs in Idaho



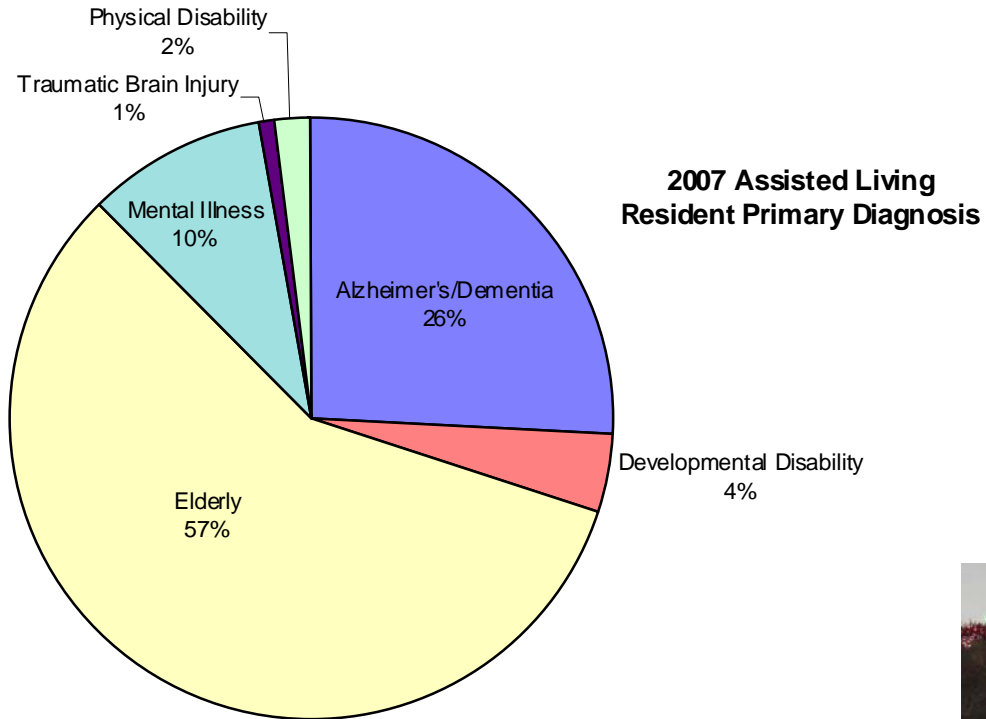
Total Facilities: 317

Total Licenses: 281

Residential Care or Assisted Living Facility (RALF): A facility or residence...for the purpose of providing necessary supervision, personal assistance, meals and lodging to 3 or more adults.

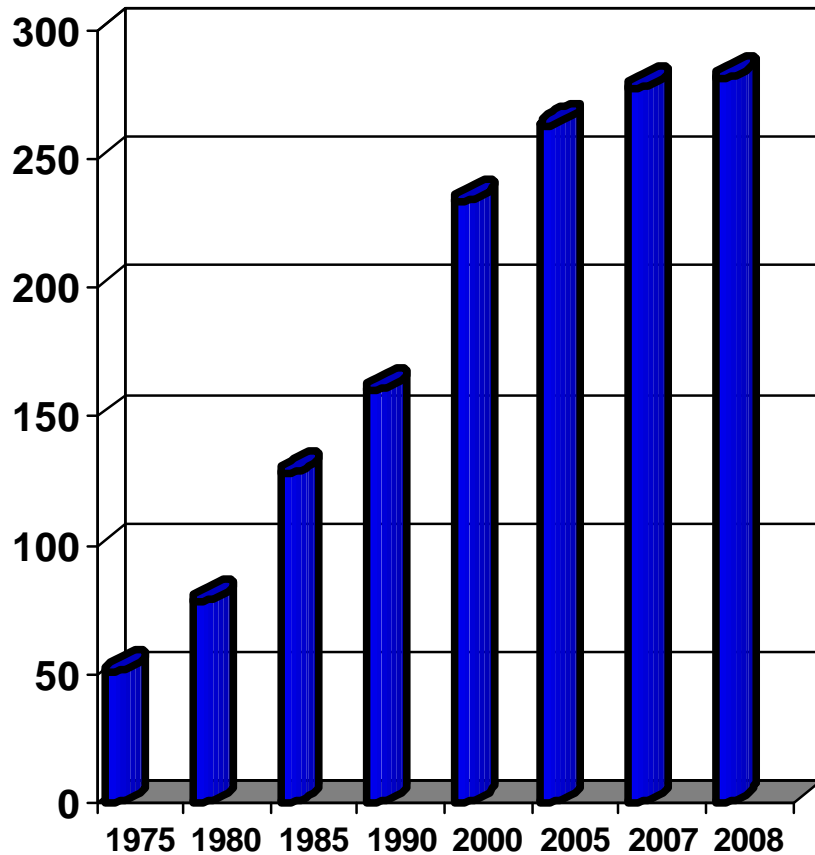
Mission: *To ensure the residents of Idaho's RALFs receive quality care in a safe, humane, home-like living environment where their rights are protected.*

Who lives in RALFs?

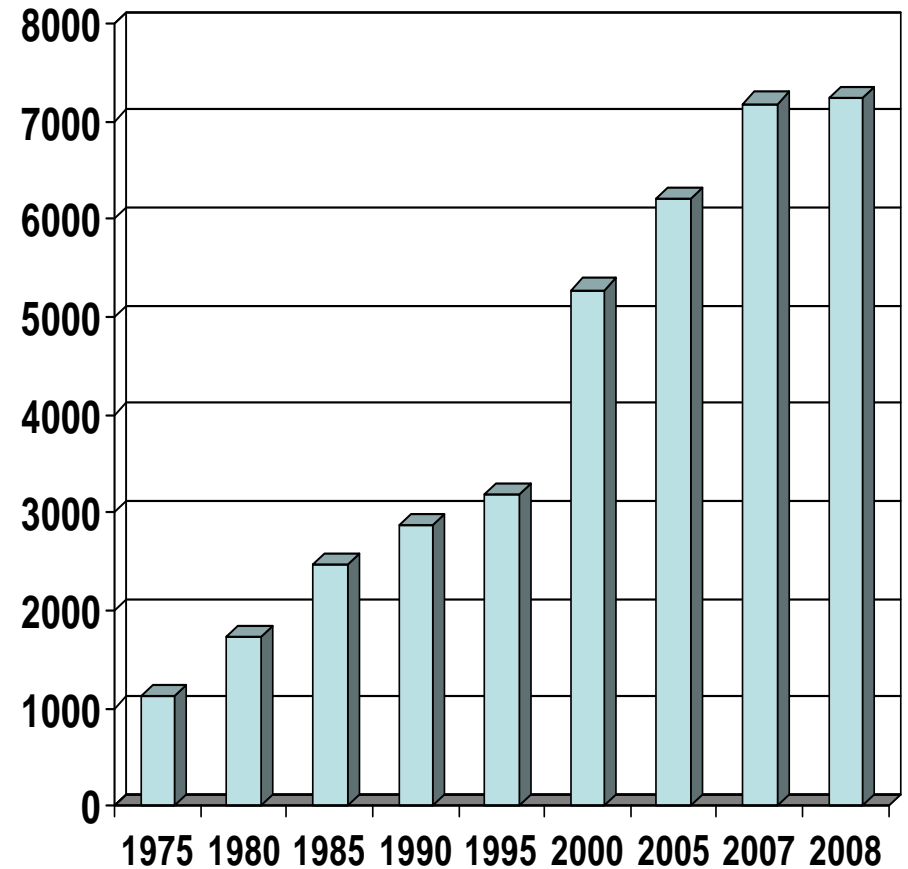


Growth of RALFs in Idaho

■ Licenses ■ ■



■ licensed beds



RALF numbers

5 # Beds in smallest RALF

\$98.15 Average base daily rate private pay Idaho

47 # open complaints

12 RALFs under construction in Idaho

148 # licensed beds in largest RALF

1972 First year RALFs were licensed in Idaho

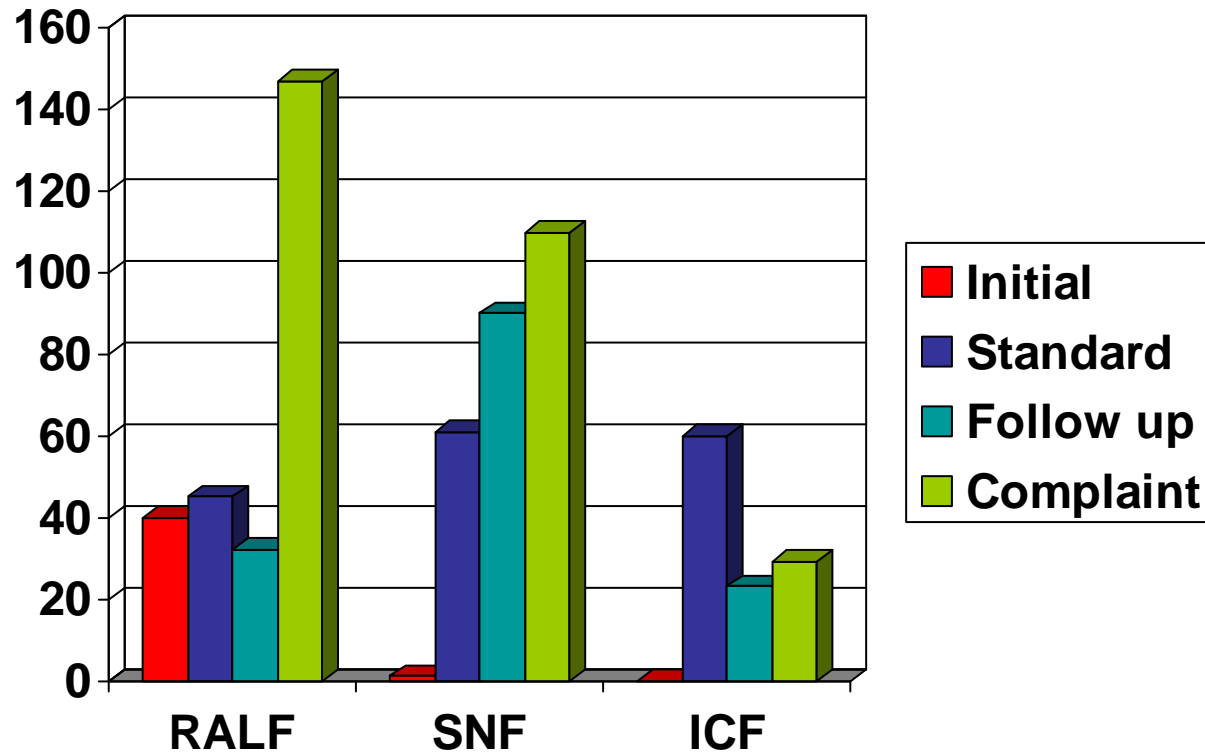
264 # of Surveys conducted by RALF team
last year (complaint, FU, Initial,
Standard)

RALF numbers

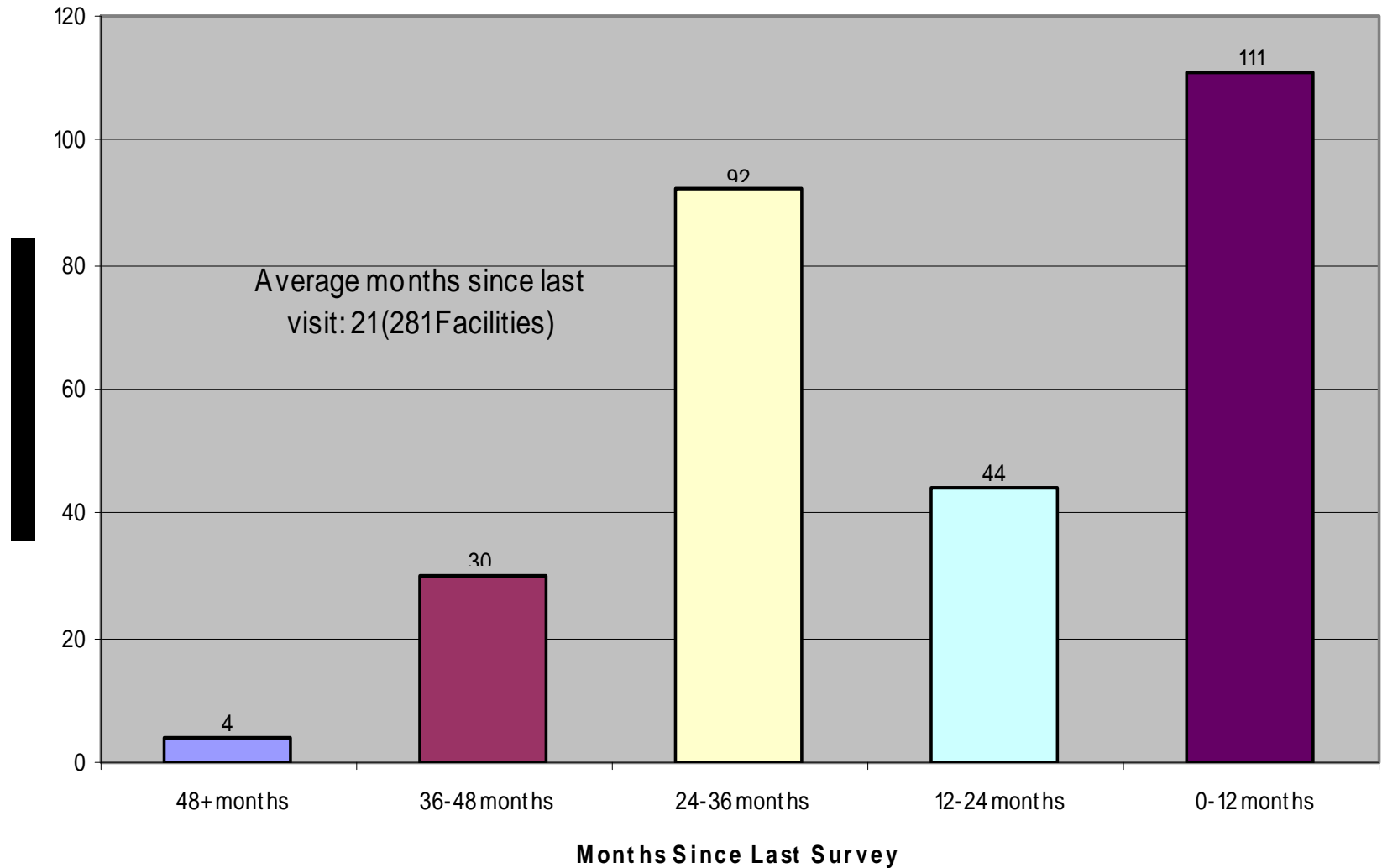
19.5%

Percentage of Surveys Where Core Issue
is Identified

Types of Surveys



Months Since Latest Survey 2008



Initial Surveys SYF 2008

50 New licensures:

14 new facilities

166 new beds

36 Changes of Ownership,

- Application process
- Initial building evaluation
- Policy and Procedure Review
- Final building evaluation prior to admit residents
- Initial Health Care Survey within 3 months

Pipeline: 1 Change of Ownership, 11 conversions and 4 new construction for an additional 368 beds



RALF SURVEYORS



Sydnie Braithwaite RN



Gloria Keathley LSW



Donna Henscheid LSW



Karen McDannel RN



Rae Jean McPhillips, RN



Polly Watt-Geier MSW



Maureen McCann RN



Rachel Corey, RN

Most Frequent Health Survey Citations 2008

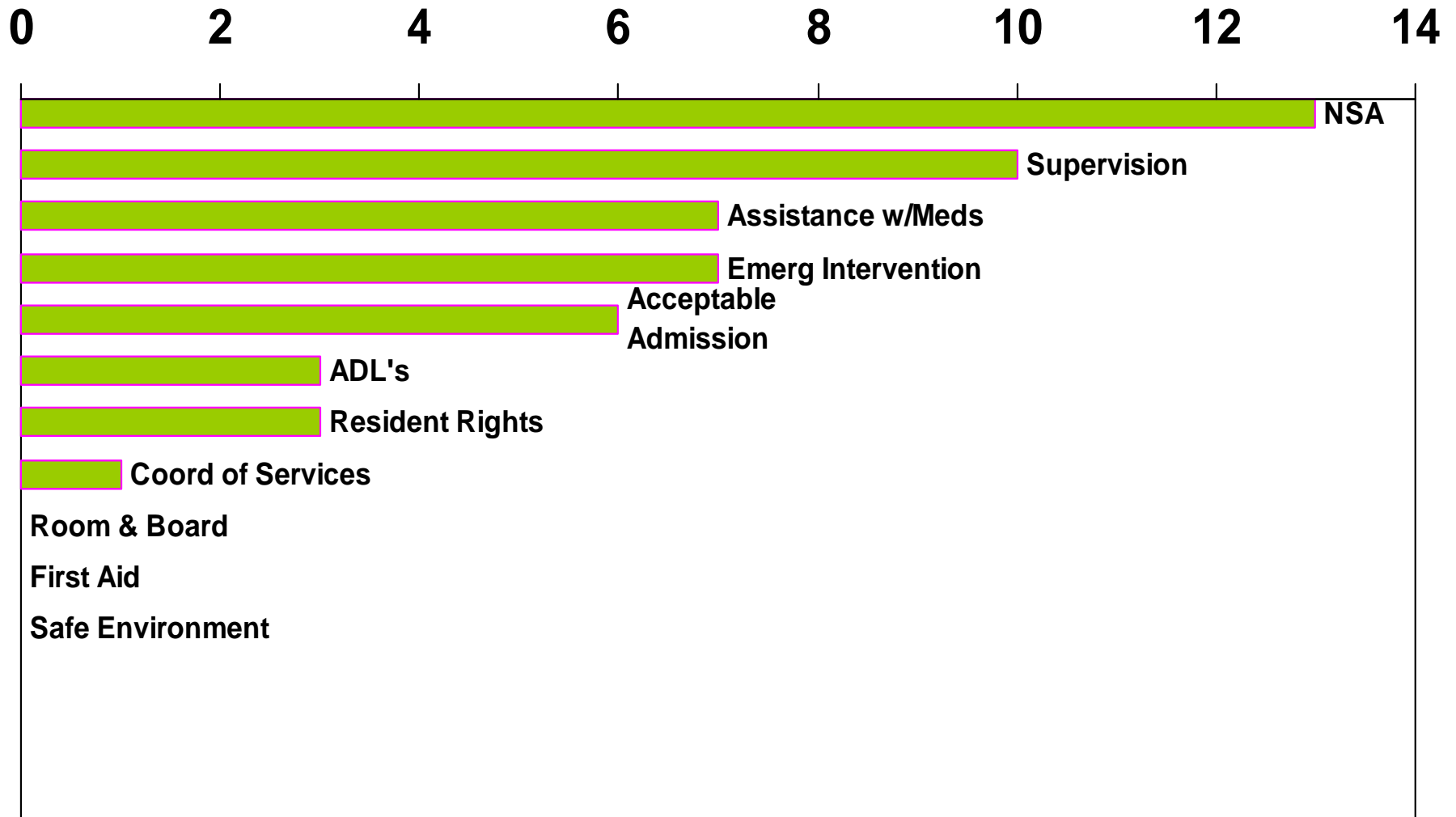
520 Inadequate Care (30)

- 300.01 RN visit @ change of condition and 90 days (35)
- 305.02 MAR matches med orders and the meds are available (54)
- 310.01 Using bulk meds without variance (42)
- 450 Food Code (21)
- 305.01 RN assess, document response to medications (21)
- 625.01 16 hours orientation (21)
- 305.08 RN assure staff training for medical needs (16)
- 630.02 Specialized training – Mental Illness (11)
- 260.06 Housekeeping (11)
- 630.02 Specialized training - Dementia (11)
- 250.15 Call System (14)

Most Frequent Citations cont.

- 320.01 Use of Negotiated Service Agreement (12)
- 305.08 Resident and Facility Staff Education (12)
- 711.08 Signing of Care Notes (10)
- 310.01.a All medications kept locked (11)
- 350.07 Reportable incident within 24 hours (25)
- 730.01.g. Criminal history clearance for each staff (3)
- 250.15 Call System (14)
- 310.03 Tracking Controlled Substances (10)
- 711.08.e. Notify nurse of change in resident condition (10)
- 300.02 Nurse available 24-7 for Change of condition and to implement new medication orders (17)
- 305.03 Nurse assessment upon change of condition (12)
- 215.03 Operating more than 30 days w/o administrator (7)**

Inadequate Care Breakdown



Core Issues 2007

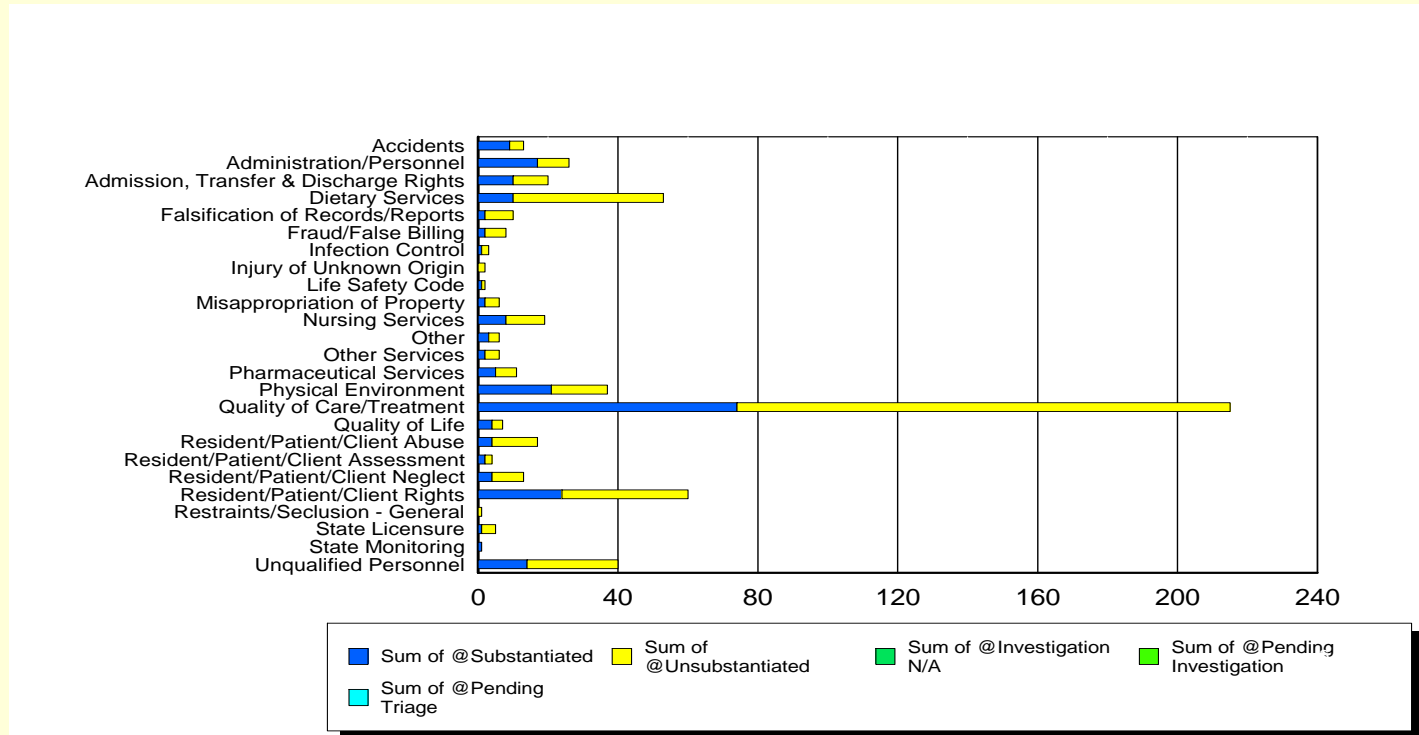
- 520 Inadequate Care (50)
- 215.03 Operating for more than 30 days without a licensed administrator (7)
- 525 Neglect (1)
- 510 Abuse (1)

Common Complaints

Quality of Care/Treatment	215
Resident Rights	60
Dietary	53
Unqualified Personnel	40
Physical Environment	37
Administration/Personnel	26
Admission/transfer/discharge	20
Nursing	19



What % are Substantiated?



585 Allegations

221 (38%) substantiated

364 (63%) unable to substantiate or unsubstantiated

Where Do Complaints Come From?

Family	54	29%
Staff	30	17%
Anonymous	36	20%
Ombudsman	16	9%
Resident	20	11%
Friend	6	3%
Other state agency	19	11%



Frequency of Complaints

Total # complaints SFY 2008: 181

Facilities: 281 Licensed Beds: 7236

Industry average number of complaints per facility per year: .64

Industry average number of complaints per licensed bed per year: .025

2.5 complaints per 100 licensed beds

(1 complaint every five years for an 8 bed facility)

Administrator Responsibilities

- Be on site sufficiently to ensure
 - Safety and adequate care of residents
 - Terms of NSA are met
- Available 24-7
- Supervision of all personnel
- Ensure Sufficient Staff at all times
- Acceptable Admissions
- Sex offender registry:
www.isp.state.id.us/identification/sex_offender/
- <http://www.nsopr.gov/> (national website)

Administrator Responsibilities cont.

- Assure policies and procedures required by Title 39, Chapter 33 are implemented
- Assure policies and procedures required by IDAPA 16.03.22 are implemented
- Manage resident funds deposited with the facility
- Protect residents from Abuse, neglect, exploitation and Inadequate Care
- Notification of Adult Protection
- Reportable Incidents

Administrator Responsibilities cont.

Ensure investigation of incidents, accidents, complaints and allegations of abuse, neglect and exploitation

- Protect resident(s)
- Thorough investigation
- Written report
- Corrective Action

QUESTIONS ??????

